

J. ALAN NELSON

750 adams ave apt 605. Memphis,TN.
Email: Jnelson09@bethelu.edu

Cell: 901-297-5256

LOGISTICS ▪ OPERATIONS ▪ LEADERSHIP

Distribution career spans over 9 years of experience in customer service and supervision. A strong leader who is highly motivated and self-directed. Highly successful in working in a matrix environment with various systems and personnel. Effective communicator with a strong problem-solving skill set.

- SAP, WMS, WCS, XPDS
- Excellent written and verbal communication
- Customer Service
- Strong team player
- Strong leadership and technical skills
- Customer Satisfaction Turn-Around
- Problem Solver
- Teambuilding & Leadership
- Equipment Operator
- Facility Consolidation
- Lean Initiatives
- Health & Safety

PROFESSIONAL EXPERIENCE

Nike

2012 - Present

Picker Packer/Specialist

- Ensured compliance with facility procedures and industry shipping guidelines
- Managed the day-to-day tactical and long-term strategic activities within the business
- loading corrugated boxes and serialized containers onto the conveyor
- Constructing corrugated boxes and apply shipping labels
- Using RF devices to scan/complete material movements in the system
- Placing ready-to-ship containers on the conveyor to be shipped to the customer.

Exception Processor

- Experience and Knowledge of DCMS, WMS.
- Using DCMS, WMOS and MARC system to reconcile cartons
- Identify ways to improve business and shipping performance.
- Monitoring and communicate the flow of work
- Facilitate the training of others on DC systems, processes

Operation Specialist

- Oversee picking dept at Nike Shelby facility
- Supervise team of picker/restockers and reconcilers to ensure procedures and followed and meeting performance expectations
- Driving continuous improvement through scientific problem solving and coaching on the floor
- Using data to make decisions
- Help employees reset password for DCMS
- Daily start up huddles

FedEx Hub

2013-2014

Tug Driver/Team LEAD

- Transport ULD containers to the proper location
- Load and unload freight in a fast pace ensuring no error
- Operate control switch board to ensure lines are up and running
- Delegate 10-20 employees to a specific area depending on the work flow
- Make sure the area is clean and hazard free
- Start and close shift
- Make layout for the day's work according to the amount of work being processed that day

Education & Professional Development

- Hamilton high Memphis TN 2007-2010
 - Business Management, Bethel University, GPA 3.0 2018 Expected graduation date 2023
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